



Chromebooks & Your Student


Parent Information

General Information

- Every student is assigned a chromebook and a charger.
- Hotspots are available to students who do not have internet access at home. Home access may be required from time to time this year, but not to the extreme that it was last year.
- Families are accountable for chromebooks, hotspots, and associated chargers. **There will be charges for damage and/or loss.**



What can you do to help your student?

- Read through the [Mobile Learning Handbook](#) with your student. You should receive a paper copy. If not, it is linked here and on the school website.
 - The Mobile Learning Handbook provides detailed information on appropriate use of ABSS issued devices.
 - Please discuss with your student the appropriate use of ABSS equipment. We will also discuss this with them at school.
 - ABSS devices are for school use. Both equipment and accounts are monitored by ABSS and will be audited if there is suspicion of inappropriate behavior.
 - Inappropriate use of an ABSS device is considered a discipline issue and will be referred to school administration, or law enforcement as necessary.
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Insurance

Costs


- Yearly premium is \$25 for a Chromebook and \$25 for a hotspot. This premium is good for one school year. *You can choose to cover one or both items. (\$25 or \$50 respectively)*
- If there is a claim for insurance coverage:
 - First time - \$0
 - Second time \$25
 - Third time (and thereafter) - \$50
 - Any complete loss or theft - \$100 (chromebook) \$50 (hotspot)
- **Chargers are not covered by insurance. Any charger loss or damage is \$40.**
- School administration has the final say in determining insurance and repair situations.
- Students who move to another school within ABSS can transfer their coverage to the new ABSS school. However, devices remain at Sylvan. New devices will be issued at the new school.
- Insurance premiums are due 10 school days following student enrollment date.

Exclusions

Alamance-Burlington Schools may not honor insurance claims for loss or damage under the following circumstances:

- Failing to inform the school as soon as possible about damage to the device.
 - Willful negligence of policies and guidance.
 - **Blatant, intentional damage.**
 - Dishonest, fraudulent, or criminal acts involving the device.
 - Theft not accompanied by a police report.
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Claim Procedures

- The student or family member informs their teacher or media coordinator ASAP about any damaged/lost/stolen devices.
 - School personnel examine the device to determine - if there is existing coverage, if the issue qualifies as an insurance claim, and whether or not a loaner device should be issued.
 - School staff documents the issue and arranges repair.
 - School staff will then to contact the parent/guardian informing them of any costs and issue an invoice as needed. **In cases of theft, a copy of a police report must be submitted to school before a loaner device can be issued.** The police report must directly mention theft of the device and circumstances surrounding the incident.
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Comparison Guide Sheet

	With Paid Insurance	Without Insurance
1st Claim	No fee (if covered)	Full price of repair. See price chart below for sample prices.
2nd Claim	\$25.00 (if covered)	
3rd+ Claim	\$50.00 (if covered)	

Exceptions beyond normal repair claims

	With Paid Insurance	Without Insurance
Chromebook Charger	\$40.00	\$40.00
Hotspot Charger	\$40.00	\$40.00
Stolen/Lost Chromebook	\$100.00	\$250.00
Stolen/Lost Hotspot	\$50.00	\$160.00

Price List - Typical Chromebook Parts

(price one would expect to pay WITHOUT insurance)

Trackpad	\$30 to \$50
LCD Screen	\$80 to \$100
Motherboard	\$70 to \$130
Keyboard	\$30 to \$80

This is not an all inclusive list. When necessary, additional costs may apply as determined by the ABSS Technology Department.

Important Information

1. Insurance for chromebooks/hotspots are **optional**. The fees are \$25 for a chromebook and \$25 for a hotspot. Families can choose to insure one **or** both devices.
2. Insurance fees are due 10 school days following student enrollment date. We cannot add coverage after these days.
3. Students who move to another school in Alamance-Burlington School System can transfer their coverage to another device at the new school but the service will continue as purchased for the current academic year.

