

How to Recover Your Password

Access PowerSchool Parent Portal URL from your school's webpage to see the Parent Sign In page appears.

1. Click Having trouble signing in?
The Recover Account Sign In Information page appears.
2. Click the Forgot Password?
Use the following table to enter information in the fields:
 - Username
 - Email Address
3. Click Enter.
A confirmation message appears indicating an email has been sent to you with instructions for resetting your password.
4. Once you have received the email, open the email.
5. Click the link in the email.
The Recover Password page appears.
6. Use the following table to enter information in the fields:
 - Username
 - New Password

Note: It is important to select a new password that you will remember. If you forget it, you cannot sign in to PowerSchool Parent Portal without help from your PowerSchool administrator. It is not recommended that you write down your password because an unauthorized user could find it and gain access to PowerSchool. Try to commit your password to memory.
7. Click **Enter**. The start page appears.