

How to Recover Your Username

If you have forgotten your PowerSchool Parent Portal username, you will be unable to sign into the PowerSchool Parent Portal. Use this procedure to recover your current username. Once you provide your email address, your current user name will be sent to your email.

1. Open your Web browser to your school's PowerSchool Parent Portal URL. The Sign In page appears.
2. Click **Having trouble signing in?** The Recover Account Sign In Information page appears.
3. Click the **Forgot Username?** tab.
4. Enter your email address in the first field.
5. Click **Enter**. A confirmation message appears indicating an email has been sent to you with your current username.