

# Southern Alamance High School

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631 Southern High School Road  
Graham, NC 27253  
Telephone: 336.570.6400

Dear Parents:

In an effort to encourage students that may be experiencing harassment, bullying or intimidation and are too fearful or not quite ready to come forward face-to-face to report, the Alamance-Burlington School System (ABSS) is implementing the SAFE Tips Hotline program.

Our desire and efforts are, first and foremost, focused on encouraging students to report such issues directly to a teacher, counselor, coach, or school administrator. However, in some cases, a student can be overcome with fear and worry about who to talk to, what to say. They may also fear retaliation, or losing the respect of their peers by being labeled a “tattle” or “snitch.”

How it works:

- ABSS has published the following hotline numbers:  
Southern HS # - 336-539-2422  
Bus hotline# - 336-436-9386  
\*If reporting an incident that occurred on the bus, please provide the bus number with all pertinent information.
- Students or parents can send a text message to these numbers, or call and leave a voice message
- The caller ID is masked, ensuring the report is completely anonymous
- The messages are forwarded to one or more school officials who have been designated to monitor reports
- These officials have the ability to reply to text messages & start a two-way, anonymous chat
- The goal is to engage the student and begin dialog towards a resolution process

Our goal is to ensure that each student feels comfortable coming forward, either face-to-face or anonymously. Encourage your student to use all avenues offered by the Alamance-Burlington School System to help resolve any issues that they may face. We are here to help, but we can't help if we don't know. As a parent, you are also welcome to report issues. Anything that you think we should know to ensure the health and safety of our students should be reported.

SAFE Tips Hotline is NOT an emergency reporting system, if you need to report an emergency dial 911 immediately. Please note that while all reports made to the hotline will be answered as expeditiously as possible, reports received after school hours will be responded to the following school day. There may also be a response delay for reports received outside of school hours, over the weekend, or holidays. Typically, elementary schools begin the day at 7:45 am and end at 2:30 pm; middle schools begin the day at 8:00 am and end at 3:30 pm; high schools begin their day at 8:00 am and end at 3:15 pm.

Each school has access to professional school counselors, school social workers, and school nurses. This staff, referred to as the Student Support Services Team, supports the social, emotional and physical health and well-being of students. The Student Support Services Team (SSST) serves students and families as an advocate, coordinator and liaison between school, home and community. The SSST also helps guide and influence positive school policies while working to create important systemic changes.

